



The CIAC Paddle

Helping You Navigate the IA Continuum



8th Edition, January 2012

Command IA Coordinators,

The **CIAC Paddle, 8th Edition**, is the first issue of 2012. We are looking forward to improvements in our ability to provide support to IA Sailors and their families in 2012. CIACs, you are the support system to IA Sailors and we at USFF are here to help you in that role. We are highlighting a few positive IA Sailor comments from surveys concerning CIAC support during their deployments to reinforce the importance of your role and the tremendous impact it has on the IA Sailor and their family. [Send us your comments.](#)

Bottom Line Up Front

As the CIAC, you are your Sailors lifeline to the Navy! Ensure your IA Sailor is prepared to deploy before reporting to NMPS, maintain contact and provide support to the IA Sailor and their family, and continue to provide support for 9 months following their return. **CIAC Keys to Success: Read all IA Sailor orders in their entirety! Utilize the [Navy IA website!](#) Be proactive to ensure your Sailors are prepared prior to deployment! Contact your IA Sailor regularly and document in NFAAS! Ask questions!**

If your CIAC is doing their job, they are an asset that is amazing to have. Mine was outstanding in helping me with all questions I had and he always answered each question in a timely manner.
AC, E4-E6, Afghanistan

Actions for CIACs

Review [CIAC Briefing](#) & FAQs on the Navy IA website. **Remember:** A CIAC must be assigned to each individual NFAAS IA record, not just to a UIC. This allows for accurate measurement of our compliance rates. Automated NFAAS email reminders are sent directly to the CIAC of record (and IA Sailor) for all Sailor and family notices. Ensure both CIAC and IA Sailor contact information is current. IA Sailors' orders include critical information about the Sailor's tour and email contacts for billet descriptions.

CIACs and IAs

FY12 Senior/Enlisted Retention Board (S/ERB) Results – All Sailors affected by the FY-12 S/ERB should have been notified in December. Phases I & II results for Active Duty eligible Sailors are accessible on BUPERS per [NAVADMINs 354/11](#) and [370/11](#).

Any IA selected for non-retention during S/ERB phases I and II that has orders, is in training, or is BOG can submit an extension request to finish the tour plus up to 6 months to complete required separation processes.

S/ERB and Sailor Transition Support information is provided in [NAVADMIN 332/11](#). All pertinent policy, and guidance NAVADMINs, Notification examples, IAMM/GSA/MOB Extension Letter and FAQs are available on the [NPC ERB webpage](#) should be reviewed in their entirety.

FY12 CIAC Orientation Schedule

Training is a key component to ensuring success. CIAC Orientation is the only Face-2-Face training opportunity for you, as a CIAC. Make every effort to attend one of the orientations listed below:

2nd Quarter

- 07 Feb 2012: Naval Base - Bremerton, WA
- 10 Feb 2012: Naval Air Facility - Atsugi, Japan
- 14 Feb 2012: Naval Air Facility - Yokosuka, Japan
- 17 Feb 2012: COMFLEACT - Sasebo, Japan

3rd Quarter

- 09 Apr 2012: Naval Base - San Diego, CA
- 12 Apr 2012: Naval Base - Pearl Harbor, HI
- 10 May 2012: Naval District - Washington, DC
- 07 Jun 2012: Naval Base - Norfolk, VA

4th Quarter

- 09 Aug 2012: Naval Air Station - Jacksonville, FL
- [ISCM Mark Helling](#), CIAC Orientation Coordinator, is the POC. Additional details are available on the [CIAC information webpage](#).



MCPON Rick D. West visited troops at the Combined Aid Station during his tour of facilities at Camp Leatherneck, Afghanistan, Dec. 8, 2011. (U.S. Navy photo by Chief Petty Officer Leslie Shivley)

Pre-Deployment

IA Sailors complete a Pre-Deployment Survey to provide feedback for improvements to the pre-deployment process. Survey respondents have a **66% satisfaction** with the level of CIAC support prior to deployment. You are the lifeline for the IA Sailor. Ensure that you are providing the very best support to your IA Sailor!

Boots on Ground

NAVCENT OCP Uniform Update – Commander, Naval Forces Central Command has established a requirement that all Navy IA personnel deploying to Afghanistan and assigned to Army units be outfitted in the OEF Camouflage Pattern (OCP) uniforms and associated protective equipment. These uniforms have been developed to better protect Sailors in the Afghanistan environment. OCP uniforms will be issued at NMPS or ECRC. Use of the fire resistant ACU (FRACU) is still authorized for use “outside the wire.” See [NAVADMIN 259/11](#) for current uniform changes.

My Command CIAC was OUTSTANDING!!! We had a natural disaster that affected our home and the CIAC went above & beyond to help out my family. RC, O3-O4, Afghanistan

Re-Deployment

Warrior Transition Program (WTP) – WTP has updated several of their guidance documents to better support re-deploying IA Sailors. Visit the [WTP website](#) for details.

Navy IA Hall of Honor & In Memoriam Webpage – If you know that your IA Sailor has been awarded one of the five combat service awards identified on the [Navy IA Hall of Honor](#), encourage him or her to contact us on the Navy IA Hall of Honor and complete the “inquiry form”. In addition, should any of your IA Sailors make the ultimate sacrifice, inform us via the above method and we will ensure the In Memoriam webpage will honor them appropriately. If you are aware of an IA Sailor not included in the Hall of Honor or the In Memoriam webpage, complete the inquiry form on the Overview page.

Question of the Day

Why are Post Deployment Health Assessments necessary for our Sailors?

In order to ensure the well-being of Sailors, DOD has mandated that Sailors returning from certain non-shipboard deployments complete two separate Deployment Health Assessments: the **Post-Deployment Health Assessment (PDHA, DD 2796)** and the **Post-Deployment Health Re-Assessment (PDHRA, DD 2900)**. Additional information is available on the [Redeployment Health Compliance](#) page.

I felt taken care of administratively the whole time I was deployed, i.e. I never felt like anyone had forgotten about me. My parent command made an effort to reach out and I was able to get follow-on orders easily. AC, O3-O4, Iraq



Commander, NATO Training Mission (NTM-A) Lt. Gen. William B. Caldwell IV pins the Combat Action Badge on Lt. Cmdr. Robert Moran. He was one of 12 service members recognized for actions taken Oct. 26, 2011, when their convoy was ambushed twice while traveling through Afghanistan's Tangi Valley. The team successfully overcame a 45-minute complex attack in which insurgents used rocket propelled grenades, small arms fire and improvised explosive devices. (U.S. Air Force photo by Senior Airman Katie Lynn Justin)

- ❖ [NAVADMIN 013/12](#): Selected Reenlistment Bonus Update
- ❖ [NAVADMIN 009/12](#): 2012 Dr. Martin Luther King, Jr. Holiday Observance
- ❖ [NAVADMIN 007/12](#): PDHRA Accountability
- ❖ [NAVADMIN 384/11](#): CNO Holiday Message 2011
- ❖ [MCPON Sends Holiday Message](#)
- ❖ [CNIC Family Connection–November & December 2011](#)
- ❖ [Fleet RIDE-Perform To Serve](#): Guidance and FAQs
- ❖ [FY12 Returning Warrior Workshop \(RWW\) Schedule](#)
- ❖ [NAVADMIN 377/11](#): FAMILYGRAM 06-11 – Family Finances
- ❖ [NAVADMIN 370/11](#): FY12 Ph II AD ERB Results
- ❖ [MCPON Releases ERB Message](#)
- ❖ [NAVADMIN 366/11](#): NWU Type I, II, III Expanded Occasion for Wear
- ❖ [NAVADMIN 342/11](#): FY12 Ph I ERB Results Guidance
- ❖ [NAVADMIN 332/11](#): ERB & Sailor Transition Support
- ❖ [NAVADMIN 299/11](#): Suicide Prevention Update
- ❖ [Navy IA FITREP/EVAL Quick Reference Guide](#)
- ❖ Primary IA resource: Navy IA website, [www.ia.navy.mil](#)
- ❖ Visit the [Navy IA Hall of Honor](#)
- ❖ Like us on Facebook at [www.facebook.com/NavyIA](#)
- ❖ Follow us on Twitter at [www.twitter.com/Navy IA](#)
- ❖ Get your Navy IA Mobile Apps for iPhone, Android, and BlackBerry at the [Navy IA website](#)
- ❖ Emergency Numbers:
 - [ECRC](#) 24/7 Family Hotline: 1-877-364-4302 or [ecrc.fs.fct@navy.mil](#)
 - [FEMA](#): 1-877-621-FEMA(3362)
 - [American Red Cross](#): 1-866-438-4636
 - [Military OneSource](#): 1-800-342-9647
 - [TRICARE](#): 1-888-363-2273

“Our Sailors make enormous sacrifices to serve their country and to support the Navy's mission. It is a covenant of leadership that we should in turn give 100 percent of our support when they become wounded, ill, or injured. As leaders we have to be aware of our Sailors' issues and their families' issues, being especially vigilant of deployment related problems. Work with your Sailors to get them the necessary care and support they have earned. We would do our Sailors a disservice if we did not ensure they are not healthy and mission ready.”

~ Adm. Jonathan W. Greenert, Chief of Naval Operations